

Observations 📌

Persona Name Usage

P2: Did not use persona name during the session.

P3: Did not use persona name during the session.

P5: Did not use persona name during the session.

P4: Used persona name.

P1: At the first "start" and did not use system persona name.

Recipe Selection

P2: Was particular about recipe selection and listened to several choices.

P3: Was able to opt through more choices.

P4: Expressed desire for specificity and finding different types of cuisine.

Verbiage

P1: Uses polite verbiage when requesting a recipe.

P2: Very polite when invoking skill.

P1: When using the prompt, "How does this sound?" they would respond with "That sounds great."

P2: Called "Delete" prompt followed by "Get started."

P5: Wanted to be taught the preferred invocations.

Positive Quotes ☺

Ease of Use

P2: "Very simplistic to use."

P5: "Straight forward."

P1: "It was pretty easy to hear the quick suggestions of the recipes without going too far into it."

Variety

P3: "I like the option that it gives suggestions if someone is indecisive."

P2: "The variety is wonderful with it."

Expectations

P4: "Very reliable to other voice activated systems."

P1: "I didn't think that was an error or I did something wrong. Just thought I needed to provide clarification."

P1: "When the recipe was being explained it didn't take too long."

Negative Quotes ☹

Specificity

P3: "People like me will be looking for very specific dishes."

P3: "I'm not sure what capabilities I'm looking for to be able to go to be like."

P3: "Non-traditional food dishes will probably be an issue."

Options

P2: "I wouldn't want the recipes to repeat."

P2: "Not a lot of good options."

P3: "After the third option I would close Alexa and pull up my own recipe."

Expectations

P4: "I started off asking for chicken, I guess I did that wrong."

P4: "I would like it to pick up more keywords."

Errors 🚫

Search Errors

P2: Attempted to search using multiple ingredients.

P3: Attempted to search for "Chinese food", which was currently unavailable.

P4: Requested a cooking time for chicken as opposed to a recipe.

Navigation / Prompt Errors

P1: Unable to get to the recipe of the day and instead navigated to a normal dinner recipe.

P4: Did not use Recipe of the Day prompt when looking for recipe suggestions, even though provided.

Moderator Error

P1: Moderator let unaccepted utterances pass with participant on tasks 1 & 2 in error.

P2: Moderator gave a help prompt when they provided an acceptable utterance.